

# Privacy Policy



Effective Date: 26/09/2024

## 1. Introduction

Teksa Wound Care values your privacy and is committed to protecting your personal information in accordance with POPIA.

## 2. Information We Collect

We collect personal information that you provide when interacting with our website or services. This may include:

- Name, email, phone number
- Medical details relevant to wound care
- Billing information
- Usage data (IP addresses, browser type)

## 3. How We Use Your Information

We use your information to deliver our services, process transactions, and communicate with you regarding your care.

## 4. Sharing of Information

We do not sell or share your information, except as necessary to provide services or comply with legal obligations.

## 5. Your Rights Under POPIA

You have the right to access, correct, or request the deletion of your personal information. You can also object to its processing.

## 6. Retention of Information

We retain your information as long as necessary to fulfill the services or comply with legal requirements.

## 7. Cookies

Our website uses cookies to enhance your experience. You can manage your cookie settings through your browser.

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## 8. Changes to the Privacy Policy

This policy may be updated from time to time. Check back regularly for any changes.

## 9. Contact Us

If you have any questions about this policy, contact us at:  
Teksa Wound Care

Email: [info@teksawoundcare.co.za](mailto:info@teksawoundcare.co.za)

Phone: 067 404 0373

